**Problem concerns:**

After interviewing few students about their booking experience, I have noted down things that they have concern about it. Some concerns they have in their experience of booking is about how the booking system is lacking on information like which rooms are available and which aren’t, some of them tried booking for a specific classroom but once every details was filled up they suddenly mentioned it is no longer available. There would be errors that’ll occur about system not disabling double booking, which ends up in two classes booking the same classroom on the same day and time.